

Karibu Sana

We warmly welcome you to Vuma Hills Tented Camp and to the hilltop we call home.

We hope that you have a memorable stay with us.

Should you have any problems with your room, please let us know as soon as possible so that we can deal with any issues promptly. If there is any way we can make your stay more enjoyable, please let us know.

Following your briefing, this information sheet should provide you with all you need to know about life in camp.



Dining

We look forward to serving you meals at the following times:

Breakfast: 07:00 - 08:00

Lunch: 13:00 - 14:00

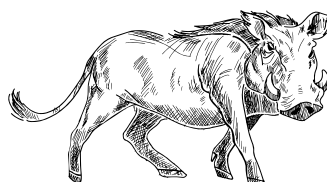
Tea: 16:00

Dinner: 19:30

Packed meals are available upon request. Please order the evening before.

Please let us know of any dietary requirements.

The Maasai will be around to collect you from your room in the morning from 06:00, and at night from 18:00 to escort you to the dining area. Please discuss with the manager what time you would like to be picked up.





Drinking Water

Please note that it is not recommended to drink any water from the taps. Complimentary drinking water is provided in your bandas.

Bar

We kindly request that you sign each evening for the drinks ordered during the day.

Payments can be made on the day of departure.

We accept Visa and Mastercard which are subject to a 3.5% surcharge.

We welcome payment in cash and accept Tanzanian Shillings, US Dollars, Euro or Pound Sterling.

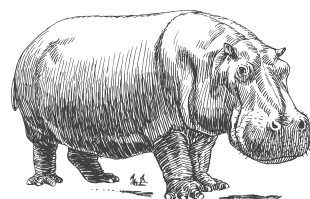
Please note that all drinks at Vuma Hills Tented Camp must be purchased at the bar. We have a wide range of drinks for you to enjoy, however, we understand that on special occasions, you may wish for a specific wine. In the event that we are unable to provide what you desire, and you would like to bring your own bottle, please discuss corkage fees with the manager.

Hot Water

To reduce the impact on our surroundings, we supply your rooms with solar-heated water.

You may need to let the water run for a few minutes before the hot water runs through.

Hot water may not be available in the morning (depending on weather conditions)





Laundry

We offer a complimentary laundry service. If you would like your laundry done, please place your items in the basket located in your banda. Please bear in mind that the laundry is sundried, and thus the turnaround time is dependent on weather conditions.

Security

A safe is provided in each room if you wish to store your items for safekeeping. Please do not leave items of high value unattended around the camp.

Fire Safety

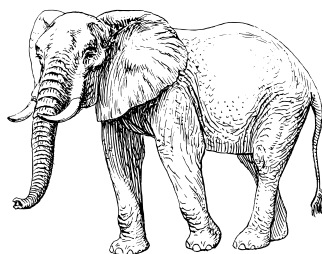
Please do not smoke in the rooms. There is an ashtray provided on the veranda for your use.

The fire alarm is the sound of a continuous loud horn. Should this be heard, please assemble at the car park.

Day of Departure

Check out time is at 10:00 unless other arrangements have been made in advance.

If you have enjoyed your stay and wish to leave some gratuity, there is a tip box located at the reception. Tips are shared equally between all the staff.





Important Safety Information

**PLEASE DO NOT LEAVE YOUR ROOM OR WALK AROUND THE
CAMP AFTER DARK UNESCORTED**

Hippos, elephants and other wild animals roam around camp from time to time.

These animals are extremely dangerous.

Please make sure that you read the guideline advice which can be found in this folder.

In the case of an emergency, you will find a whistle in your room.
Blow 3 blasts every 15 seconds.

We wish you the very best of luck with your game viewing and hope you enjoy your stay with us.

Karibu Sana Vuma Hills Tented Camp

~ The Fox Family

